

PRIVACY NOTICE PURSUANT TO ARTICLE 13 OF REGULATION (EU) 2016/679 ("GDPR")

The Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 (hereinafter referred to as "GDPR", General Data Protection Regulation) protects natural persons regarding the processing of personal data. Pursuant to this regulation, the processing of your personal data will be conducted based on the principles of fairness, lawfulness, transparency, and the protection of your privacy and rights.

Pursuant to Article 13 of the GDPR, we hereby provide you with the following information:

1. DATA SUBJECTS

This notice applies to individuals holding at least one active supply of (i) electricity, (ii) thermal energy, (iii) water.

2. IDENTITY AND CONTACT DETAILS OF THE DATA CONTROLLER

The data controller is:

ASTEA S.p.A.

Via Lorenzo Gigli 2

62019 – Recanati (MC) Italy VAT number: 01501460438 Phone number: 071.72471 Email: info@asteaspa.it

Certified electronic mail (PEC): astea@legalmail.it

3. IDENTITY AND CONTACT DETAILS OF THE DATA PROTECTION OFFICER (DPO)

Pursuant to Articles 37 et seq. of the GDPR, ASTEA S.p.A. has appointed a Data Protection Officer (DPO), who can be contacted at:

address: Astea Spa, via Guazzatore 163, 60027 Osimo (AN) Italy

Email: <u>dpo@gruppoastea.it</u>Phone number: 071-72471.

4. PERSONAL DATA SUBJECT TO PROCESSING

Within the scope of the purposes and methods outlined in this privacy notice, the following personal data may be processed:

- Personal identification data (e.g., name, surname, full residential or domicile address);
- Email address;
- Phone number;
- Meter ID and POD code;
- Consumption data and corresponding quarterly/hourly/daily/monthly profile;
- Production data and corresponding quarterly/hourly/daily/monthly profile;
- Technical supply characteristics (e.g. power, voltage).

5. PURPOSES, LEGAL BASIS, RETENTION PERIOD, AND NATURE OF DATA PROVISION

Purpose of Processing	Legal Basis	Data Retention Period	Nature of Data Provision
Your data will be processed for participation in research and innovation projects in the energy sector, as well as for in-depth statistical surveys and/or service satisfaction assessments.	The legal basis legitimizing the processing is Article 6, paragraph 1, letter (a) of Regulation (EU) 2016/679 (processing is based on the consent of the data subject).	The personal data collected will be retained for the entire duration of the European project and, subsequently, for the time required by legal obligations and by the European Commission's monitoring requirements.	Providing your data is optional. You may withdraw your consent for these processing activities at any time by notifying the Data Controller. It should be noted that the data collected will be

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	processed in an anonymous form.

SOURCE OF PERSONAL DATA

The personal data outlined in Section 4 will be actively collected by the Data Controller when the data subject expresses interest in participating in the project by completing and signing the relevant application form.

7. PROCESSING METHODS

Personal data provided may be processed, in accordance with Article 4 of the GDPR, using manual, IT, and electronic tools designed to store and manage the data while ensuring security, integrity, availability, and maximum confidentiality of the data subject.

The processing activities include collection, registration, use, processing, digital storage, consultation, communication, and deletion.

8. RECIPIENTS OR CATEGORIES OF RECIPIENTS OF THE DATA

To achieve the aforementioned purposes, your personal data will be accessible to employees, equivalent personnel, and collaborators of the Data Controller, who will act as individuals authorized to process personal data. Additionally, your personal data will be processed, even in anonymous form, by third parties falling into the following categories:

- European universities;
- The European Commission;
- National and European project partners;
- Providers of technological devices and mobile apps.

9. DISCLOSURE

The data you provide will not be disclosed. Only aggregated or anonymized data will be shared within reports and scientific publications.

10. TRANSFER OF DATA TO A THIRD COUNTRY AND/OR AN INTERNATIONAL ORGANIZATION

The personal data you provide will not be transferred to countries or organizations located outside the European Union.

11. DATA SUBJECT'S RIGHTS

You may exercise your rights as outlined in Articles 15 et seq. of the GDPR by contacting the Data Controller at <u>info@asteaspa.it</u> or the Data Protection Officer (DPO) at <u>dpo@gruppoastea.it</u>. By way of example, you have the right, at any time, to request, where applicable:

- Art. 15 Access: Confirmation of whether your data is being processed and access to such data;
- Art. 16 Rectification: Correction or completion of your data if it is inaccurate or incomplete;
- Art. 17 Erasure/Right to be Forgotten: Deletion of your data if it is no longer necessary for the purposes of the Controller or if you withdraw your consent;
- Art. 18 Restriction: Restriction of processing in certain circumstances as outlined in Article 18 of the GDPR;
- Art. 20 Data Portability: Transmission of your data to another Data Controller, where applicable under current regulations:
- Art. 21 Objection: Objection to the processing of your data, except where the Controller demonstrates compelling legitimate grounds that override your interests, rights, and freedoms.



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Without prejudice to any other administrative or judicial remedy, if you believe that the processing of your data violates the GDPR, pursuant to Article 15(f) GDPR, you have the right to file a complaint with the Italian Data Protection Authority (Garante per la Protezione dei Dati Personali, www.garanteprivacy.it).

12. CHANGES TO THE PRIVACY NOTICE

The Data Controller reserves the right to modify, update, add, or remove portions of this privacy notice at their sole discretion and at any time. Data subjects are encouraged to periodically review any changes via the website www.asteaspa.it.

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